

# SOUTH ISLAND TELEHEALTH STRATEGY

*Using smart device technology and virtual communication  
to move care out of the clinic and closer to home*



<p><b>Governance</b></p>	<p>Implementation to be supported and governed by South Island Information Services SLA</p>		<p>Appoint a regional telehealth project manager to assist with South Island roll-out</p>	<p>Identify clinical champions to support and advise regional telehealth project manager</p>		
<p><b>Technology and infrastructure</b></p>	<p>Resolve interoperability and reliability issues</p>	<p>Consult with consumers and clinicians</p>	<p>Agree on a set of technology principles</p>	<p>Compile a toolbox of successful technology</p>	<p>Investigate integration with SI PICS and HCS</p>	
<p><b>Staff training and change management</b></p>	<p>Develop robust change management strategies</p>	<p>Ensure each DHB has access to staff who can promote and support uptake</p>		<p>Develop training resources in conjunction with the NZ Telehealth Resource Centre</p>	<p>Develop strategy to communicate service changes</p>	
<p><b>Funding for telehealth</b></p>	<p>Appoint a fixed-term regional telehealth project manager</p>			<p>Ensure ongoing resources to manage delivery of technical solutions in each DHB</p>		
<p><b>Embedding telehealth into clinical practice</b></p>	<p>Define resources required to implement telehealth in each DHB</p>	<p>Develop policies and procedures that can be localised</p>	<p>Co-design information resources for consumers that can be localised</p>	<p>Benchmark policies, procedures and practices against International Code of Practice</p>		
<p><b>Monitoring and evaluation</b></p>	<p>Collect baseline data</p>	<p>Ensure DHB capability to capture data</p>	<p>Ensure SI PICS capability to capture data</p>	<p>Define metrics that expand on activity data and reflect benefits/costs</p>	<p>Provide standardised tools for evaluation of new services</p>	<p>Support formal evaluation of existing services</p>