

## Update from the HealthOne team

We know it has been a while since we last contacted you, and the HealthOne team has been busy working on our product and improving processes.

We have improved the platform to allow for future growth, and most importantly have added an industry standard FHIR API.

This means we can now connect to Patient Management Systems (PMS) in a clean, efficient and standards-based manner – without having to create a customised data migration each time, as we have in the past. A FHIR API will speed things up considerably, without compromising quality.

We have also been busy supporting the MedTech and Sirius teams to create a high quality, standardised approach to their rolling out of new products.

## More Organisations looking to connect

HealthOne has enjoyed success over the years with the adoption and use of the product by our current users. Based on that success, there has been a groundswell of other practices and organisations requesting to be part of the HealthOne community.

The HealthOne team have looked at this list of requests and realised the best way to approach them in an organised manner is sector by sector.

We are currently working on how these organisations fit into each sector, as well as consulting with our governance and advisory groups to achieve a consolidated plan for how we can add these organisations to the HealthOne community over the next year or two.

We also want to ensure we have regional feedback, and so we will be communicating with you in the near future.

## Looking to upgrade or change PMS solution?

A large number of practices are looking, either to upgrade or replace their current Patient Management Systems.

It is vitally important that HealthOne is involved in any discussions with your migration team, to avoid the potential for data contributions to HealthOne becoming corrupted as the switch is made from one PMS to another.

We are currently working with the MedTech and Sirius teams to plan any up-coming upgrades and migrations so we can work with them during the changes.

## Statistics

HealthOne usage has been increasing rapidly over the past few months - which shows how well it is working for clinicians, and each new 'transaction' enriches the data it holds. Here's a snapshot of just how busy the HealthOne platform has been.

### USAGE SNAPSHOT

HEALTHONE HAS BECOME A PART OF DAILY CLINICAL CARE FOR MANY USERS

**140K+**

**Views Per Month**  
Over 109k accesses from secondary users, and more than 21k accesses by GP users

**3.5M**

**Data Items Received**  
More than 3.5m data items are received every month from primary & community organisations

**27,700**

**Unique Users**  
More than 14.5k users access HealthOne every month

**100 MILLION**

**Pieces of Data**  
~100 pieces of data for every one of the 1m New Zealanders whose records are in HealthOne



## Here is your HealthOne Team



### For technical questions or issues:

#### **General Practice, Community pharmacy users and Laura Fergusson Trust users (Canterbury):**

Application Support Team 7:30am-5:30pm weekdays

03 353 9990

Email: [servicedesk@pegasus.org.nz](mailto:servicedesk@pegasus.org.nz)

#### **Nurse Maude Users**

IT Support team 8am-5pm weekdays

Ext: 7777 DDI: 03 375 4677

Email: [ithelp@nursemaude.org.nz](mailto:ithelp@nursemaude.org.nz)

### Queries regarding Access and Privacy

email: [HealthOne.privacy@pegasus.org.nz](mailto:HealthOne.privacy@pegasus.org.nz)

### To contact the HealthOne Programme Team

email: [HealthOne.programme@pegasus.org.nz](mailto:HealthOne.programme@pegasus.org.nz)

### To provide feedback or suggestions on features and functionality

Please use the "feedback" menu option under your name, at the top right of the screen when you are using HealthOne.